



NEWS RELEASE

Travelers Canada Offers New Suite of Services for Specialty Insurance Customers

Human resources, legal and emotional support assistance available to help professionals manage their unique responsibilities and exposures

TORONTO, March 4, 2019 – Travelers Canada, the Canadian arm of The Travelers Companies, Inc. (NYSE: [TRV](#)), today announced a new suite of services for specialty insurance customers that come packaged with their insurance policy. Human resources, legal and emotional support assistance will now be offered, at no extra cost, to help professionals manage day-to-day activities fundamental to their roles at private, public and nonprofit organizations.

“From small nonprofits to larger public corporations, directors and officers can face complex demands and potential liabilities,” said Steve Smith, Vice President of Specialty Insurance at Travelers Canada. “These services add value to an already robust specialty insurance product and give our customers the support they need so they can stay focused on meeting their business commitments.”

The new services from Travelers Canada include:

- Legal Assistance – In-house attorney support via telephone on issues such as rental agreements, contracts, real estate law and consumer law.
- Human Resources Assistance – Professional support for human resources issues, including hiring, absences/leaves, safety, discrimination, immigration, labour matters, benefits and temporary employees.
- Emotional Support Assistance – Professional counsellors to provide confidential emotional support for issues related to home, work, trauma, grief and other personal or business hardships.

Travelers Canada specialty insurance customers receive these services through Assistenza, a company that has delivered assistance services for the personal and commercial insurance industry for more than 25 years. Services will be available in English and French, as well as other languages upon request.

For more information, please visit TravelersCanada.ca.

About Travelers Canada

The Travelers Companies, Inc. (NYSE: [TRV](#)) is a leading provider of property casualty insurance for [auto](#), [home](#) and [business](#). A component of the Dow Jones Industrial Average, Travelers has approximately 30,000 employees and generated revenues of approximately US\$30 billion in 2018. The Travelers Insurance Company of Canada, Dominion of Canada General Insurance Company and St. Paul Fire and Marine Insurance Company (Canada Branch) are the Canadian licensed insurers known as Travelers Canada. For more information, visit www.TravelersCanada.ca.

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